

Agylia Mobile Learning App  
Feature Summary



# Agylia Mobile Learning App

 Available

 Not Yet Available

 Optional

## General

<b>Content platforms supported</b>	Apps pull content for offline consumption from the Agylia platform.	
<b>Native device user experience</b>	Users can use familiar gestures and user conventions within the App e.g. swipe motions, slide left to delete, pull to refresh, pinch to zoom, etc.	
<b>Native Apps</b>	Apps are native to the device operating system and benefit from full device capabilities. Apps are available for iOS and Android platforms.	
<b>Offline content consumption</b>	Content can be downloaded and consumed offline, with full offline tracking with automatic resynchronisation. Users can consume content in the App and then later resume with the same content in a desktop browser, and content state synchronisation is handled transparently. NOTE: This requires suitable eLearning content.	
<b>Multiple authentication modes</b>	Users can login to the App by using third party Enterprise or social authentication systems such as Active Directory, Azure AD for Office 365, Google Apps, Salesforce Connect, Facebook, Twitter and more. Content targeting rules determine which content the user has access to.	

## About page

Explanatory area for App usage guidance.

<b>About page</b>	The About page displays customer specific App information together with an Agylia acknowledgement.	
<b>Legal notices display</b>	Ability to view legal notices from About page.	

## Access control to content

Access to content within the App can be enabled in a number of ways.

<b>Unrestricted access</b>	Users are allowed free and unrestricted access to the App and the content.	●
<b>Username and password</b>	Users enter a username and password which is validated against the one held on the Agylia platform. Assuming that the credentials are valid, content targeting rules on the server determine what content the user has access to.  Password complexity rules and number of retries allowed before account lockout are configurable to match customer security requirements.	●
<b>PIN</b>	An optional, additional security measure. Users are required to enter a 4-digit PIN on first login before being able to access content. Content targeting rules determine which content the user has access to.	●
<b>SSO access via Enterprise or social authentication systems</b>	Users can login to the App by using third party Enterprise or social authentication systems such as Active Directory, Azure AD for Office 365, Google Apps, Salesforce Connect, Facebook, Twitter and more. Content targeting rules determine which content the user has access to.	●

## App deployment

Agylia Apps can be deployed to users' devices in the following ways:

<b>Enterprise App store</b>	Apps can be deployed from the client's Enterprise App Store such as Airwatch or equivalent.	●
<b>Public App store</b>	Apps can be deployed from public facing App stores such as the Apple App store, or Google Play store with content optionally secured by PIN control.	●
<b>Pre-loaded content</b>	All or some content can optionally be pre-loaded inside the App prior to App deployment.	●

## App usage analytics

Comprehensive usage information can be provided.

<b>Usage analytics</b>	Comprehensive App usage data can be collected and made available to system administrators. Useful to determine how your App is being used, which features are most favoured, which content is most popular,	●
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	user device types, user geography, average session times and so on.	
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## Catalogue view

Agylia Apps display a catalogue listing of content. This is obtained from the Agylia catalogue.

<b>Local search</b>	Local content search across title, description, metadata keywords and content categories.	●
<b>Installed indicator</b>	Visual cue to indicate which content is installed locally.	●
<b>Uninstall option</b>	Quick option to uninstall (delete) locally installed content to free up device storage space.	●
<b>Content ordering</b>	Administrator can determine the order in which content is displayed.	●
<b>Details view</b>	App user can tap to reveal details about a content item including category and full description details.	●
<b>Pull to refresh</b>	App user can pull the catalogue list down to refresh it.	●
<b>Scheduled delivery of content</b>	Administrator can schedule content for App delivery over a defined period of time.	●
<b>Star ratings</b>	Optional display of current star ratings for content items. Users can submit a star rating after viewing content.	●
<b>Comments</b>	The ability for users to apply a rating comment, ask a question, leave feedback, communicate with other users who have studied this content.	●
<b>"New" indicator</b>	A "new" indicator to highlight content recently added to the catalogue. The time period during which content is considered "new" is configurable.	●
<b>Curriculum support</b>	Curricula organisation of content, for example to deliver pre-determined learning plans. Includes curriculum locking.	●
<b>Nested curriculum support</b>	Embed curriculum within curriculum to create nested content structures and learning pathways.	●

## Content channels

The Agylia App provides access to Agylia content channels. Additional channels including RSS / ATOM channels and Twitter channels can be integrated as a cost option.

<b>My learning channel</b>	Personalised learning plan items as targeted from Agylia.	●
<b>Catalogue channel</b>	Full display of catalogue content organised by category (subject to targeting rules).	●
<b>Custom learning content channel</b>	Category specific listings of content from the Agylia catalogue.	●
<b>RSS/ATOM feeds</b>	For example, news and blog sites fed to the user's device.	◐
<b>Twitter feeds</b>	Public or corporate Twitter feeds	◐
<b>What's new</b>	A what's new channel that lists recently published content. The time period during which content is considered new is configurable.	●
<b>Contact us</b>	Contact as email option with customisable mail to address.	●

## Content download

Users tap to download, install and view content in a single operation. Content is subsequently marked as "installed" and available for offline access, until the user decides to uninstall the content, i.e. delete it to free up device storage.

<b>Visual progress indicator</b>	Percent complete bar / circle showing download progress.	●
<b>Download warning</b>	Warning when user's device is not WiFi connected that data charges might apply.	●
<b>Download all option</b>	Single click option to download all content within a given view.	●

## Content tracking

Comprehensive tracking of users' content consumption.

<b>SCORM tracking</b>	SCORM 1.2 supported for completion and scoring data.	●
<b>Experience API support</b>	Full Experience API (Tin Can) support.	●

<b>Automatic data upload</b>	Locally held tracking data is automatically and silently re-synchronised back to the Agylia when next connected.	●
<b>Tracking can be disabled</b>	Tracking can be disabled if required (e.g. Germany country regulations).	◐
<b>Manual status assignment</b>	Users can manually assign items as complete / not complete (if configured for "manual" or "both" completion).	●

## Content viewing

The user taps to download and view content. Content is either hosted in an in-App browser control (including any third party Web content) or control is handed off to a third party device resident App (e.g. Video, PDF content, Office document content).

<b>HTML 5 support</b>	Responsive HTML5 content with SCORM or Experience API tracking (ideal for mobile learning content).	●
<b>PDF support</b>	Requires a PDF reader on the device.	●
<b>Audio support</b>	MP3 audio. Integrated, full fidelity podcast player.	●
<b>Video support</b>	Including MP4 and M4V   H264 video.	●
<b>Office document support</b>	Microsoft Office docs supported. Requires Office document reader on the device.	●
<b>Back button to return to catalogue</b>	Enables the user to quickly return from viewing content back to the catalogue list.	●
<b>Offline content consumption</b>	Ability to consume content while offline.	●
<b>Swipe to page turn</b>	Dependent on content.	●
<b>Pinch to zoom content</b>	All forms of content.	●
<b>Current status display</b>	Metadata displaying "not started"   "in progress"   "completed"   "enrolled"   "awaiting approval".	●
<b>Type display</b>	Metadata displaying content type.	●
<b>File size display</b>	Coming soon (include in title or description today).	○

## Customisation

The standard Agylia Apps are renamed for specific customers and customer branded with the following included. More significant customisation is available on request as a chargeable service.

<b>Custom App Name</b>	As appears in the App Store.	●
<b>Custom App Description</b>	As appears in the App Store.	●
<b>Custom App Icon</b>	As appears in the App Store and on the device.	●
<b>Custom splash page graphic</b>	Displayed on App launch.	●
<b>Getting started page</b>	Scrollable infographic App map to assist the user with App orientation.	●
<b>About page text</b>	Customer specific About text with Agylia acknowledgement.	●
<b>Legal notices display</b>	Ability to view legal notices (if required).	●
<b>Custom colours</b>	For tile and title bar background and button colours.	●
<b>Custom fonts</b>	The App uses standard device fonts but custom authored content can be produced using the customer's preferred font (subject to device availability).	●
<b>Agylia platform</b>	Each customer has their own, fully isolated and secured Agylia instance to manage content.	●
<b>Custom channels</b>	Additional non-standard channel integration to meet specific customer requirements.	◐
<b>Content thumbnails</b>	Configured by the Agylia admin.	●

## Events and sessions

Event and session display, session enrolment and enrolment cancellation.

<b>Event listings</b>	Events are listed in Catalogue and My Learning channels.	●
<b>Session listings</b>	Tap and event to view session listings.	●
<b>Session enrolment</b>	Tap to enrol on a session (or request session enrolment if approval workflow is enabled for the session).	●

<b>Session enrolment cancellation</b>	Tap to cancel an existing enrolment.	●
<b>Future notification</b>	Tap to be notified about any future sessions.	●
<b>Local calendar integration</b>	Enrolment confirmation emails include .ics attachments. Tap to add to local device calendar.	●
<b>Waiting lists</b>	Waiting list support (driven by seat capacity).	●

## Getting started

Standard infographic for orientation purposes. Additional help can be provided by (e.g.) overlays.

<b>Getting started page</b>	Scrollable infographic App map.	◐
<b>Bespoke guidance</b>	Bespoke page(s) giving users specific customer programme related guidance.	◐
<b>Overlay gesture based help</b>	Context specific.	◐

## Gamification support

Agylia Apps support a range of optional gamification elements.

Via the Reports tab, Agylia provides administrators with access to a global leader board that lists all users, their respective points total and their associated achievements (medals, badges and trophies). Administrators can also directly manipulate users' points and achievements from the admin interface.

<b>Global leader board</b>	Access to the Agylia global leader board which lists users in order of their accumulated points total. Admins can amend details from here.	◐
<b>Awards (medals, badges and trophies) view</b>	A user's set of awards can be viewed within the App.	◐
<b>Points allocation</b>	The App allocates points at defined events (first download, quiz correct answers, etc.).	◐
<b>Award allocation</b>	App allocates awards at defined events (first item downloaded, first item added to favourites, 100% achieved in a quiz etc.).	◐
<b>Current points score</b>	App displays user's current points score.	◐
<b>Progress towards points target</b>	App displays user's progress towards overall points target.	◐

<b>Leader board view</b>	App displays user's current position on a points-based Leader board.	
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## Link handling

External link handling for content that contains hyperlinks.

<b>External content window</b>	Window slides in to replace current window.	
<b>Back button</b>	Users can navigate external content and move back through previous pages.	
<b>Done button to return to source page</b>	User can tap done button at any point and return from the external resource to the source page.	

## Multiple learning asset file type support

Agylia Apps support the offline consumption of multiple different types of files in addition to courses.

<b>Learning resources supported</b>	Multiple learning asset resource types such as HTML5 eLearning courses audio podcasts, video webcasts, Microsoft Office files, and eBooks. Examples of file types supported include: Excel (.xls, .xlsx) PDF (.pdf) PowerPoint (.ppt, .pptx) Video (.mp4, m4v) Word (.doc, .docx) Audio (.mp3) Video (.mp4) Zip (.zip)	
<b>Flash files</b>	No support for Flash.	
<b>Data feeds</b>	RSS/ATOM based data feeds from company Web sites (e.g. news and blogs), internal intranet systems (such as SharePoint sites), and social Enterprise platforms (such as Yammer) can be added to the Apps.	
<b>Custom performance support tools</b>	Specifically designed and created performance support tools and job aids to assist users and increase efficiency in the performance of their roles.	

## QR code scanning

Use QR codes to provide direct access to specific content and external sites.

<b>Integrated QR scanner</b>	Integrated QR scanner built into the app.	●
<b>Third party scanner support</b>	Ability to use favourite third party scanner app (App registers for custom scheme at install time).	●
<b>URL scanning</b>	Scan regular HTTP(S) URLs to arbitrary web addresses.	●
<b>Content retrieval</b>	Scan custom scheme URLs to dynamically retrieve content inside app (e.g. scan to provide performance support content at the point of need).	●

## Settings

App specific settings that include user credentials, host name settings and cache storage consumption.

<b>Credentials entry</b>	User name and password (if used).	●
<b>Host name entry</b>	Agylia server address.	●
<b>Manage storage</b>	Manage storage feature that shows the total amount of storage space being used by the content downloaded by the App. Users are presented with a size ordered list of locally installed content. Users can swipe left and delete selected items, or a select all feature enables the quick removal of all locally installed content, freeing up device storage.	●

## Security

Agylia Apps protect your content in the following ways:

<b>PIN control</b>	PIN access control can be utilised to restrict access to content within the Apps.	●
<b>HTTPS secure data transmission</b>	All communication between Apps and servers are protected using HTTPS encrypted channels.	●
<b>Authenticated access to server</b>	Multiple forms of strong authentication are available to protect access to the content servers. This includes integration with your corporate Active Directory services ensuring that your corporate password and account policies are followed.	●
<b>Group based access to content</b>	Content can be targeted and restricted to specific user groups based on authorisation rules.	●

<b>Airwatch support</b>	Support for industry leading App management software. Support for other App management solutions available on request.	●
<b>Bespoke security enhancements</b>	Optional enhanced App access control and locally encrypted content.	◐
<b>Local content encryption</b>	Optional encryption of locally cached content for added protection.	◐
<b>Time restricted content</b>	Coming soon.	○

## Update and event notifications

Mechanisms by which the user is notified of important events such as new or updated content announcements.

<b>Push notifications</b>	Device specific push notifications are supported by the App. Administrators use the Agylia admin interface to send notifications to groups of users or to individual users.	●
<b>Badge notifications</b>	Badges are used to show when new and updated content is available.	●
<b>App update notification</b>	Message box prompt on App launch – with link to App store to download update.	●
<b>Content update notifications</b>	Content for which an updated version is available is flagged as such in the catalogue view.	●