



Agylia offers a range of Housing eLearning courses that provides learners with the essential skills and industry specific knowledge they need to become effective quickly. These off-the-shelf courses are available immediately and at low cost and provide you with a comprehensive range of high quality content for your Agylia platform. The content is continuously updated to ensure your learners are always up-to-date.

The eLearning courses are easily added to your Agylia Learning Management System (LMS), and are fully responsive, providing a great user experience across desktop, tablet and mobile devices. Whether learners are in the office, at home, travelling or working away, they'll have access to their eLearning.

Introduction to Social Housing – England (30 min)

This module looks at past and present issues relating to social housing and the key aspects of social housing property management. It also examines the impact of social issues on the success of social housing and looks at the importance of effective partnership working.

Introduction to Social Housing – Wales (30 min)

This module looks at past and present issues relating to social housing and the key aspects of social housing property management. It also examines the impact of social issues on the success of social housing and looks at the importance of effective partnership working.

Professional Boundaries for Housing Associations (25 min)

Setting professional boundaries helps to clarify the relationship between two parties, for example housing association staff and service users; or the housing association and its staff.

This module explores why professional boundaries are important and looks at how the rules may differ in dealings with staff and service users.

Safeguarding Adults (Housing) (30 min)

This module is aimed at frontline housing staff and others who may come into contact with adults at risk as part of their role. It shows how to identify an adult at risk, how to define abuse and the different types of abuse. It also looks at what steps a learners should take if they think an adult is at risk.

Safeguarding Children (Housing) (40 min)

This module is aimed at frontline housing staff and others who may come into contact with children at risk as part of their role. Learners will find out how to recognise when a child may be suffering from abuse and what they can do to keep children safe.

Managing Your Tenancy (30 min)

When people become a tenant, they sign up to certain conditions, including paying rent on time, looking after a home and being a good neighbour. This course is designed to help those people to manage their tenancy so that they can meet these conditions. If they're always a good tenant, they'll always have a home.

Managing Your Money (40 min)

When people become a tenant, they agree to pay rent on time every month. This means they need to put aside the right amount of money each month for rent, make sure they can pay other bills as well, and avoid getting into a situation

where they find it difficult to pay rent. In this course we'll give tenants some tips on how to manage money so they can always pay their rent.

Learning Disability Awareness (30 min)

This module will help learners to understand what a learning disability is and the difficulties that people with learning disabilities face in everyday life. It looks at how they and the organisation can improve written and verbal communication to ensure that service is accessible to all.

Welfare Reform (50 min)

The module aims to give learners the key information points on the government's welfare reform programme and how it is likely to affect those to whom its provisions will apply. The philosophy underpinning the Welfare Reform Act is to get people off welfare and into work and that nobody should be better off on benefits than in work.

The module covers the main changes and new measures.

Affordable Rent (15 min)

This module provides a brief overview of the changes introduced by government through the Localism Act 2011, explaining what an Affordable Rent is and the circumstances under which one would be offered.

Fixed Term Tenancies (25 min)

The Localism Act 2011 brought about a number of changes to the way social housing is delivered, with the introduction of fixed term tenancies and an Affordable Rent product.

This module provides a brief overview of the changes introduced by the Act, explaining what a fixed term tenancy is and why it has been introduced.

Employment and Support Allowance (20 min)

This module will outline what ESA is and will help learners to understand the importance of following the descriptors when filling in the ESA50 form.

Introduction to Hoarding (30 min)

The aim of this module is to help housing staff understand the unique condition of hoarding that some tenants may suffer from. It will help dispel the common idea that people who hoard are lazy or dirty and help staff to understand that it is a medical condition.

By the end of the module they will have looked at the different types of hoarding and the risks involved, how to communicate with people who hoard and the steps that are available to housing associations that have to deal with issues arising from hoarding behaviour.

Completing an Application Form Successfully (10 min)

A job application is not simply a matter of providing information to a potential employer. It is essentially an opportunity for individuals to persuade an employer they are the person they are looking for.

This eLearning module will explain the various sections of a job application in more detail, giving the learner plenty of useful hints and tips along the way.

Asbestos Awareness (25 mins)

The Asbestos Awareness module is aimed at property maintenance operatives and those who manage colleagues in construction settings.

It will help learners understand what asbestos is, as well as the health implications of exposure, where it is likely to be found in buildings and what they need to do if they suspect the presence of asbestos.

Anti-social Behaviour (20 minutes)

The term 'anti-social behaviour' covers a wide range of incidents of crime, nuisance and disorder that make many people's lives a misery – from litter and vandalism, to public drunkenness or aggressive dogs, or noisy or abusive neighbours.

This module will provide learners with working definitions of 'anti-social behaviour', while using practical case studies to demonstrate common examples.

We'll also look at the powers afforded by legislation, in addition to the benefit of working in partnership and making early informal interventions.

Legionella Awareness (40 minutes)

This module on Legionella Awareness is for HBE building maintenance operatives and those who manage colleagues in maintenance settings.

The module will help learners understand what Legionella is, consider the conditions for its survival in water systems and provide an overview of related legislation.

Modern slavery and human trafficking (80 minutes)

The module is designed to raise awareness of modern slavery and human trafficking and to help learners recognise their role in identifying and reporting concerns in housing situations.

They will learn to recognise the signs of modern slavery and human trafficking, and how best to deal with these situations, should they discover one.

Writing a Successful CV and Cover Letter (20 minutes)

Having a good CV and a stand out cover letter are essential for securing that job interview. The CV is the first chance people get to make a good impression on a potential employer, so it's worth spending some time and effort to make sure that they are the best that they can be.

It will make all the difference in getting the position, so it must highlight experiences, skills and value.

This module covers the basics of what should be in a CV and cover letter, how it should be laid out and structured and the major errors to avoid.

All Age Carers (20 mins)

A carer is someone who helps another person, usually a friend or relative, in their day-to-day life. It's estimated that, in the UK, three in five people will become carers at some point in their lives, with the number of carers expected to increase by up to 60% over the next 30 years.

This module looks at the characteristics that define a carer, including the roles of both young and adult carers. We demonstrate how to identify somebody who might be a carer and how to help them to find support.

Data Protection Essentials (60 mins)

This eLearning module has been designed for anyone who has access to council information, including temporary and permanent council staff, contractors, volunteers and Councillors.

The module introduces learners to the key areas of data protection.

Depending on their job role it might not be necessary to complete the entire module, but we recommend that learners start with the Introduction as this will help them to identify the sections that are relevant to their role.

Custom eLearning courses

When you need eLearning courses with learning designs and outcomes to meet your exact business needs, Agylia has a team of highly skilled and experienced instructional designers that will create custom content to help you achieve your business aims.

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